



African Oxygen (Pty) Limited
Reg. No: 1927/000089/07

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Sandown, Sandton, 2196
Republic of South Africa
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www.afrox.com

24.06.2024

Dear Valued Customer,

FRAUD ALERT: Scammers target customers with false Afrox banking details

It has come to our attention that some of our customers have received a fraudulent notification claiming Afrox has changed its banking details. I wish to confirm that Afrox has **NOT CHANGED BANKING DETAILS.**

These fraudsters are trying to scam your money and damage your business while damaging Afrox's reputation. We urge customers to stay alert and know **Afrox does not intend to change our banking details, and when we elect to do so, there will be a detailed and authenticated process that will need to be followed, which may require your participation.** We do not send out letters like the one attached.

If in any doubt, please verify Afrox's banking details on our website @:
https://www.afrox.co.za/en/customer_service/afrox_banking_details/index.html

I thank you for your continued support.



Sanjay Misra
Director
Business Management

Afrox is a subsidiary of Linde plc

Directors: S Sachtleben# (Managing Director) | W Makwela | AK Sah*
German *Indian



AFRICAN OXYGEN (PTY) LTD
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Website:
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New Banking Details

ACCOUNTS DEPARTMENT

[Redacted]

DEAR OUR VALUED CLIENT

Date: 24 June 2024

Fraudulent Letter

RE: CHANGE OF BANK DETAILS FOR PAYMENTS TO AFRICAN OXYGEN (PTY) LTD.

We hereby inform you of the change of our banking details. Please be advised with effect from 07/06/2024 our bank details for all payments due to African Oxygen (Pty) Ltd are as follows:

Financial Institute: Absa Bank Limited
Account No: 9388990924
Branch Code: 632005
Swift Code: ABSAZAJJ
Account Holder: African Oxygen (PTY) LTD

Please also find attached proof from Absa Bank confirming the new account for your reference. Do not send funds to our previous account as it is now on the verge of being closed. Kindly amend your records/update your systems for current and future payments. If you have already have outstanding invoices with our previous bank details, please ensure the above details are used when settling the same.

We appreciate that the change of banking details is a sensitive matter for any company and that's why we confirm the change telephonically and by email to make sure of correctness and assurance.

N.B. In an effort to reduce the risks of fraud and exposure we have the following: the PDF documents you are receiving to be protected from editing; and this change should be authorised by the official bank and service provider confirmations; and a further request for this change which you need to confirm and make sure if you received these documents.

We confirm that we are not allowed to operate the account represented by the BSB and Account number shown immediately above (Old account details), as we shall not be responsible for any payments made in the old account.

Your co-operation in this regard would be greatly appreciated.

Thank you in anticipation

[Signature]

SCHALK VENTER
MANAGING DIRECTOR
AFRICAN OXYGEN (PTY) LTD



African Oxygen (Pty) Ltd, its subsidiaries and affiliates, have done everything reasonably practicable to comply with all relevant laws and regulations applicable in our jurisdiction. In terms of data protection laws in our country or territory, we comply with industry standards when it comes to the processing and protection of your personal information. This email and attachments are confidential and intended only for selected recipients. If you are not the intended recipient or you have received it in error, you may not in any circumstances disclose or rely on the contents. You may not keep, copy or distribute this email. Should you receive it in error, immediately notify the sender of the error and delete this email. If you receive by mistake, you are hereby notified